# Rural Institute of Higher Studies (RIHS), Bhograi 

## Session 2019-20

## Student Satisfaction Survey (SSS) on overall institutional performance

i. Number of participants- 151
ii. Programme

| SI. No | Programme Name | Participants |
| :---: | :---: | :---: |
| 1 | Arts | 72 |
| 2 | Science | 55 |
| 3 | Commerce | 24 |



Table 1 \& Figure 1: the table and figure showing number of students participating programme wise in Student Satisfaction Survey

Analysis \& interpretation: The participants of Student Satisfactory Survey (SSS) have been chosen randomly from all programmes of the institution. Out of 148 participants, 72 are from Arts, 55 are from Science, and 24 from Commerce.
iii. Subjects (Hons.):

| SI. No. | Subjects (Hons.) | Number of Participants |
| :--- | :---: | :---: |
| 1 | Economics | 05 |
| 2 | Education | 12 |
| 3 | English | 11 |
| 4 | History | 16 |
| 5 | Odia | 07 |
| 6 | Philosophy | 08 |
| 7 | Pol. Science | 12 |
| 8 | Sanskrit | 13 |
| 9 | Mathematics | 06 |
| 10 | Physics | 09 |
| 11 | Chemistry | 12 |
| 12 | Botany | 08 |
| 13 | Zoology | 14 |
| 14 | Commerce | 18 |

Subjects (Hons.):


Table 2 \& Figure 2: the table and figure showing department wise number of students participating in Student Satisfaction Survey

Analysis \& interpretation: After collecting the feedback, responses taken from various departments have been segregated and participation from all 14 departments has been ensured. Accordingly, the number of participants from each department has been recorded.

## 1. Fairness and transparency in admission process

| Excellent | Good | Average | Satisfactory | Unsatisfactory |
| :---: | :---: | :---: | :---: | :---: |
| 52 | 53 | 24 | 15 | 7 |

Fairness and transparency in admission process


Table 3 \& Figure 3: the table and figure showing students' responses regarding admission process

Analysis \& interpretation: Responses received against fairness and transparency in admission process has been recorded. It is seen that $34.4 \%$ students found the admission process excellent, $35.1 \%$ found good, $15.9 \%$ students found average, $9.9 \%$ students found satisfied, and $4.6 \%$ found unsatisfactory.

## 2. Quality of the Course Content

| Excellent | Good | Average | Satisfactory | Unsatisfactory |
| :---: | :---: | :---: | :---: | :---: |
| 67 | 41 | 28 | 12 | 3 |

Quality of the Course Content


Table 4 \& Figure 4: the table and figure showing students' responses regarding quality of course content

Analysis \& interpretation: Responses received against quality of course content has been recorded. It is seen that $44.4 \%$ students found course content excellent, $27.2 \%$ found good, $18.5 \%$ students found average, $7.9 \%$ students found satisfied, and $2 \%$ found unsatisfactory.

## 3. How much of the course was completed?

| $85-100 \%$ | $70-85 \%$ | $50-70 \%$ | $40-50 \%$ | Below $40 \%$ |
| :---: | :---: | :---: | :---: | :---: |
| 64 | 50 | 21 | 12 | 4 |

Completion of Course


Table 5 \& Figure 5: the table and figure showing students' responses regarding the completion of course

Analysis \& interpretation: Responses received against completion of course has been recorded. 64 responses indicate that that course has been completed $85-100 \%$ whereas 50 responses are in favour of $70-85 \%$ course completion. 21 responses indicate that the course has been completed from $50-70 \%$ while 12 responses are in favour of $40-50 \%$ course completion. Only 4 responses indicate that the course has been completed below $40 \%$.

## 4. Adequacy and quality of science lab/computer labs/books etc.

| Excellent | Good | Average | Satisfactory | Unsatisfactory |
| :---: | :---: | :---: | :---: | :---: |
| 48 | 41 | 39 | 18 | 5 |

Adequacy and quality of science lab/computer labs/books etc.


Table 6 \& Figure 6: the table and figure showing students' responses regarding adequacy and quality of science lab/computer labs/books

Analysis \& interpretation: Responses received regarding adequacy and quality of science lab/computer labs/books has been recorded. It is seen that $31.8 \%$ students found adequacy and quality of science lab/computer labs/books excellent, 27.2\% found good, $25.8 \%$ students found average, $11.9 \%$ students found satisfied, and $3.3 \%$ found unsatisfactory.

## 5. Library support in the college

| Excellent | Good | Average | Satisfactory | Unsatisfactory |
| :---: | :---: | :---: | :---: | :---: |
| 62 | 46 | 25 | 11 | 7 |

Library support in the college


Table 7 \& Figure 7: the table and figure showing students' responses regarding library support in the college

Analysis \& interpretation: Responses received regarding library support in the college has been recorded. It is seen that $41.1 \%$ students found library support in the college excellent, $30.5 \%$ found good, $16.6 \%$ students found average, $7.3 \%$ students found satisfied, and $4.6 \%$ found unsatisfactory.
6. Student-teacher relationship

| Excellent | Good | Average | Satisfactory | Unsatisfactory |
| :---: | :---: | :---: | :---: | :---: |
| 77 | 52 | 12 | 6 | 4 |

Student-teacher relationship


Table 8 \& Figure 8: the table and figure showing students' responses regarding studentteacher relationship

Analysis \& interpretation: Responses received regarding student-teacher relationship has been recorded. It is seen that $51 \%$ students found student-teacher relationship in the college excellent, $34.4 \%$ found good, $7.9 \%$ students found average, $4 \%$ students found satisfied, and $2.7 \%$ students found unsatisfactory.
7. Career Counseling and Placement Facilities

| Excellent | Good | Average | Satisfactory | Unsatisfactory |
| :---: | :---: | :---: | :---: | :---: |
| 56 | 33 | 47 | 05 | 10 |

Career Counseling and Placement Facilities


Table 9 \& Figure 9: the table and figure showing students' responses regarding career counseling and placement facilities

Analysis \& interpretation: Responses received regarding career counseling and placement facilities has been recorded. It is seen that $37.1 \%$ students found career counseling and placement facilities in the college excellent, $21.9 \%$ found good, $31.1 \%$ students found average, $3.3 \%$ students found satisfied, and $6.6 \%$ students found unsatisfactory.

## 8. The institution provides multiple opportunities to learn and grow

| Excellent | Good | Average | Satisfactory | Unsatisfactory |
| :---: | :---: | :---: | :---: | :---: |
| 64 | 48 | 15 | 10 | 14 |

Multiple opportunities to learn and grow


Table 10 \& Figure 10: the table and figure showing students' responses regarding multiple opportunities to learn and grow

Analysis \& interpretation: Responses received regarding multiple opportunities to learn and grow has been recorded. It is seen that $42.4 \%$ students found multiple opportunities to learn and grow in the college excellent, 31.8\% found good, 9.9\% students found average, $6.6 \%$ students found satisfied, and $9.3 \%$ students found unsatisfactory.
9. The institution provides opportunities in the field of extra-curricular activities:

| Excellent | Good | Average | Satisfactory | Unsatisfactory |
| :---: | :---: | :---: | :---: | :---: |
| 52 | 57 | 14 | 15 | 13 |

Extra-curricular activities:


Table 11 \& Figure 11: the table and figure showing students' responses regarding opportunities in the field of extra-curricular activities

Analysis \& interpretation: Responses received regarding opportunities in the field of extra-curricular activities has been recorded. It is seen that $34.4 \%$ students found extracurricular activities in the college excellent, $37.7 \%$ found good, $9.3 \%$ students found average, $9.9 \%$ students found satisfied, and $8.6 \%$ students found unsatisfactory.

## 10. Overall Rating of the College

| Excellent | Good | Average | Satisfactory | Unsatisfactory |
| :---: | :---: | :---: | :---: | :---: |
| 91 | 20 | 21 | 17 | 2 |



Table 12 \& Figure 12: the table and figure showing students' responses regarding overall Rating of the College

Analysis \& interpretation: Responses received regarding overall rating of the college has been recorded. It is seen that $60.3 \%$ students found overall rating of the college excellent, $13.2 \%$ found good, $13.9 \%$ students found average, $11.3 \%$ students found satisfied, and $1.3 \%$ students found unsatisfactory.

## Findings of Student Satisfaction Survey:

The Student Satisfactory Survey for the session 2019-20 provided us insights in various fields. Students' responses in the fields of admission process, course content, library support, student-teacher relationship, extra-curricular activities, and overall performance of the institution are excellent, and good. Because of the untimely outbreak of COVID-19 towards the end of 2019-20 session, the responses in the field of course completion in physical mode seems to be slightly lower than earlier. The response in career counseling and placement are found to be better than earlier because of initiatives taken in career counseling programme.

